

# Remote Diagnostics Tool (RDT) v 4.003 by APPSLIFE Limited.

## Overview:

Desktop Administrators and Helpdesk staff will benefit from using this tool. No Installation is required. Free fully functional 30-day trial.

This remote diagnostics tool (RDT) was designed and written to aid in the diagnostics and overall investigation of a remote PC whilst it is on a corporate network, without interrupting the user in their daily work. The tool was originally designed as a replacement to a few different well-known script tools like the "SCCM Client tools" and "Dameware" as we were not allowed to use them on the corporate network anymore. "They were too intrusive".

The aim of interrogating information from the PC like: SCCM execution reports and Installed software lists was the main key but the tool seems to have grown much larger than first anticipated and it now does many other helpful functions as they were requested by people over the years.

Please make sure you are allowed to use this tool on your domain and have read this help file and the disclaimer at the bottom of this file thoroughly before continuing!

This tool was written in VB.Net which requires .NET 4.0 to be on the running Administrators PC (or server) where the tool is being run from. Windows 8 or Windows 10 or Server 2012 has this by default. This tool supports Microsoft Windows OS only running the Microsoft WMI service.

Any feedback good or bad welcome: Please email [RemoteDiagnosticsTool@outlook.com](mailto:RemoteDiagnosticsTool@outlook.com). Improvements and refinements are always being made. Please check the web for a copy of the latest version which may just have the fix or added information you requested already.

## Purchasing a serial number:

This application can be unlocked by a serial number! Per Administrator = UK £10 per annum.

Please select the license amount required via the dropdown options then purchase via the PayPal website link provided  .

Please email [RemoteDiagnosticsTool@outlook.com](mailto:RemoteDiagnosticsTool@outlook.com) if you have purchasing issues or any other questions. Thank you for your support. I hope this tool aids your daily remote working and Administration tasks.

## Main tool functions:

The tool has been split into many tabs and buttons to ease use of functions as can be seen when launched. When you launch the tool you will be defaulted to the HOME once you have entered the required login details. The available tabs and their functions are on the following pages:

### - HOME

this is the main connection screen for connecting to the remote PC and to be able to interrogate it further.

-  Input the PC number or IP Address required for connection.
-  CONNECT to the remote PC.
-  Change your connecting username and password and domain information.
-  Force a restart of the remote PC.
-  Open the \\ Remote PC \ C\$ drive in one click.
-  Check the Antivirus version and status of the remote PC.
-  Defrag the remote PC C Drive.
-  Open the Eventlog of the remote PC.
-  Gather information about Microsoft's APP-V client if installed on the remote PC, Version 4.x and 5.x
-  Connect to Microsoft's built in "Manage Computer" settings of the remote PC.
-  Open the Microsoft "registry editor" so you can connect to the remote PC registry.
-  NLTest what logon server the Remote PC used at logon.
-  NSLookup machine IP addresses list (Sometimes laptops and tablets have multiple) you can use the IP to connect too.
-  Connect to a Microsoft "PowerShell session" on the remote PC.
-  RDT registry Editor, Shows HKLM and HKCU (of the logged on user selected on the HOME.)
-  Run a Microsoft "RDP connection" to the remote PC.
-  Launch a command window as the local system account (REMCOM) on the remote PC.
-  Launch a command window as yourself (PAEXEC) on the remote PC.
-  Start-up List viewer: gives an overview of all starting actions on the remote PC (Run / Shell / network / print).
-  Task Schedule allows you to connect to a remote PC and see what scheduled tasks are setup.
- You Can also run any command specified directly on the remote PC if required. Just enter the command e.g. CMD.EXE /C Del /F /Q C:\temp\\*.\*

## About

gives general detailed information that used to be displayed on the HOME.

*Interrogates these features:*

- *Get basic pc details: (Includes site, Internet Explorer version, JAVA version that is currently plugged into IE, domain, Hardware driver versions for video and network cards, memory and OS values, Etc.*

## DISK

when connected to a PC via the HOME “connect” button, you can use the DISK tab to interrogate further the partitions and what actual disks are installed on the PC. Check what free space is available. In addition, you can choose to move the swap file to the D or E partition if the space is low on c partition. (NOTE: there is no disk space checking done for the swap file move, if you try to move the swap file to the D partition that doesn't exist you could make the machine NON-bootable, use with caution!)

## FType

when connected to a PC via the HOME “connect” button, you can use the file types tab to list the machines file types.

## Groups

when connected to a PC via the HOME “connect” button, you can use the GROUPS tab to list the local groups and add domain groups to local groups.

## Install

Use this tab to connect to a server share and install (or remove) a package. There are 3 methods that can be used on this tab. 1) Run via network (uses remcom) to run via a null session share on the network.

2) Copy down and run (uses PAexec) a custom install string of choice (e.g. Setup.exe /s) or package script (install.bat).

3) Copy down and run a custom string or choice (e.g. Setup.exe /s) or package script. This action does not use any third party executables but may hang the RDT tool while the actions take place. Please be patient.

NOTE: The install or Remove buttons uses the A: drive mapping by default (can be changed) while it performs the actions. Please wait for the install / remove to happen, a visible indicator runs whilst these actions are performed.

Note: User messages and pop-ups will halt the install or removal routines. Make sure there no pauses or pop-up messages in the routines. Make sure the routines are "NOT" user interactive before running them.

Please make sure there is enough disk space for these actions before performing them. Be Warned!

## MSI

Once connected to a PC via the HOME “connect” button, you can use the MSI List tab to remove a selected MSI.

## Patches

Once connected to a PC via the HOME “connect” button, you can use the PATCHES tab to list any “other hotfixes” or “Microsoft KB Patches” installed on the PC and when they got there.

## Processor

shows a snapshot in time (via perf counters) of CPU usage of the remote PC. (Note: Click the button to manually refresh the list.)

## Programs & Features

when connected to a PC via the HOME “connect” button, you can use the INSTALLED SOFTWARE tab to list the installed software on the PC (same as ADD/REMOVE programs). You can remove selected software from here by the way of a push of a button. Also shows hidden software not listed usually (MSI removal only). Use Install / Remove tab to run package Installs / removals or scripts etc.

## PXE

this is for 1E Nomad and PXE agent diagnostics information.

## SCCM

when connected to a PC via the HOME “connect” button, you can use the SCCM tab to find out what SCCM jobs have been run on the remote PC, trigger a “client action task” and many other SCCM tasks including the re-running of an Advert (Machine based or User based).

Execution History provides a list of tried Executions whilst the Advertisements tab provides what packages have been downloaded to the PC. View running SCCM tasks and Client information.

## Services

when connected to a PC via the HOME “connect” button, you can use the SERVICES tab to start / stop / set to manual / set to automatic and Delete services on the remote PC. (Use caution when using the Delete Services button as this will delete a service permanently).

## TaskMan

when connected to a PC via the HOME “connect” button, you can use the TASK MANAGER tab to list the processes running on the remote PC (via WMI). You can also kill a remote process if required. (Handy for looking to see if the user is running word2010 or excel2003)

## User

shows the logged on “users” printers, what network drives they have connected and ODBC Connections the user has setup. Also shown is what keyboard layout they are currently using.

## VNC

allows the user to launch a VNC server tool which allows the administrator to connect in and remote control the PC under the users’ session. The password to connect = **RD123**. You’ll give the user 60 seconds to “**accept the connection**” then you will need to try to connect again. Note: if you get the error along the line of “*No DSM plugin*” (encryption) then please try running the **RD1** as Administrator on the PC you are running it from. **NOTE: This is a UAC limitation on some locked down PC’s.**

## Print Screen Button

this button will take a snapshot of the RDT application screen when clicked.

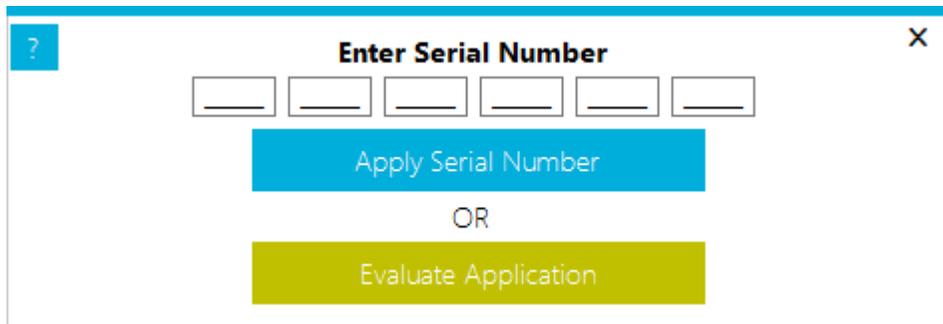
## Information Button

displays this help document.

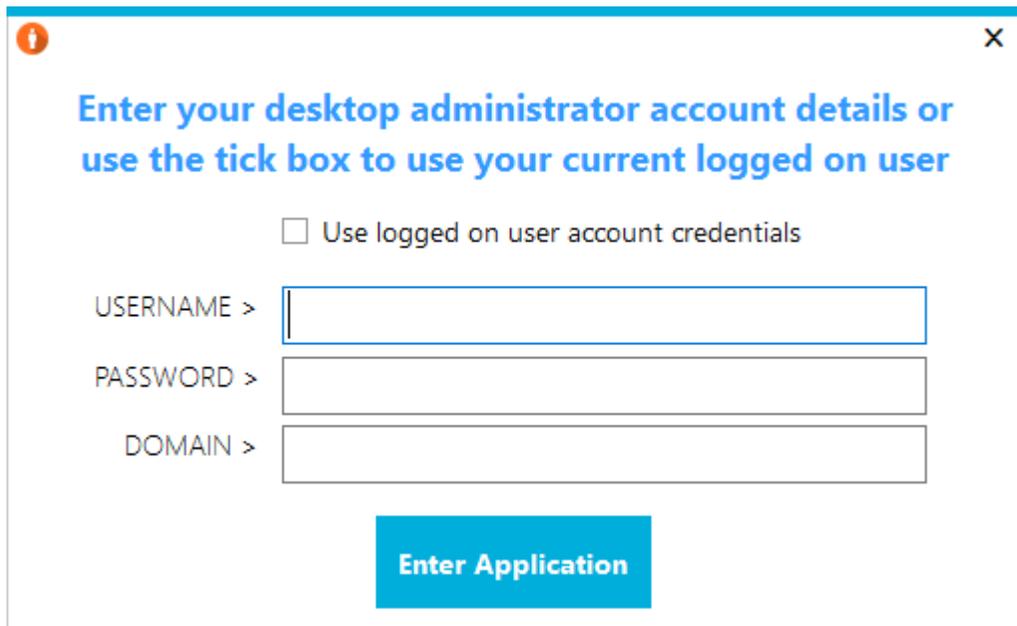
Export to CSV

is seen on many pages and can be used to generate an excel export of the tabled information on the page selected. This file is usually saved in a file called %appdata%\export.xls

**Example screen shots from the fully unlocked version >**



A dialog box titled "Enter Serial Number" with a close button (X) in the top right corner. It features a question mark icon in the top left. The main content consists of six empty input boxes for a serial number, followed by a blue button labeled "Apply Serial Number". Below this is the text "OR" and a yellow button labeled "Evaluate Application".



A dialog box with an information icon (i) in the top left and a close button (X) in the top right. The title text reads "Enter your desktop administrator account details or use the tick box to use your current logged on user". Below the title is a checkbox labeled "Use logged on user account credentials". Underneath are three input fields labeled "USERNAME >", "PASSWORD >", and "DOMAIN >". At the bottom is a blue button labeled "Enter Application".

Note: to use the "logged on Users" details tick the box provided at launch.



Home About Disk Execute FType Groups Patches Programs & Features Processor PXE MSI SCCM Services TaskMan User VNC

NAME or IP   192.168.200.200 Reboot Needed

Connected to > SCCM2012DC  Administrator@SCCM.COM

User (s) >   int : 12345 67890 ext : 98765 43210

Start Time ? 03/02/2016 10:38:14  12345 67890

Helpdesk No. >

PC No. >

Details >

|  |   |   |                                      |
|--|---|---|--------------------------------------|
| <a href="#">\\ RemotePC \ C\$</a>      | <a href="#">Check Anti-virus Software</a> | <a href="#">Defrag C: Drive</a>           | <a href="#">Eventlog</a>             |
| <a href="#">Gather APPV Details</a>    | <a href="#">Manage Computer</a>           | <a href="#">Microsoft Registry Editor</a> | <a href="#">What Logon Server</a>    |
| <a href="#">NS lookup (Resolve IP)</a> | <a href="#">Powershell (PS)</a>           | <a href="#">RDT Registry Editor</a>       | <a href="#">RDP (Remote Control)</a> |
| <a href="#">Remote CMD (As System)</a> | <a href="#">Remote CMD (As you)</a>       | <a href="#">Start-up Items</a>            | <a href="#">Task Scheduler</a>       |

Run a command on remote PC >



**SCCM2012DC**  
192.168.200.200

Display Main Info

Display BIOS Info

Display Video Info

Display Network Card Info

Export to CSV

|                           |                                 |
|---------------------------|---------------------------------|
| Name                      | SCCM2012DC                      |
| Part of a Domain          | Yes                             |
| Domain                    | SCCM.LOCAL                      |
| Workgroup                 |                                 |
| GPO Site Name             | Default-First-Site-Name         |
| Netlogon Site Name        |                                 |
| Product Name              | Windows Server 2012 R2 Standard |
| Version                   |                                 |
| System Type               | x64-based PC                    |
| Model                     | VMware Virtual Platform         |
| Processor Architecture    | AMD64                           |
| OS Architecture           | 64-bit                          |
| OS Language               | 1033                            |
| TotalPhysicalMemory       | 1073143808                      |
| Manufacturer              | VMware, Inc.                    |
| Install Date              | 04/03/2015 19:57:14             |
| Internet Explorer version | 11.0.9600.17031                 |

Information : Java version 10. x = 1.7 & Java version 11.x = 1.8



SCCM2012DC  
192.168.200.200

Display Disk Details

Export to CSV

Physical Drive information

| Name               | Model                                     | Serial Number | Size (GB) | Partitions |
|--------------------|---|---------------|-----------|------------|
| \\.\PHYSICALDRIVE0 | VMWARE, VMWARE VIRTUAL S SCSI DISK DEVICE |               | 60        | 1          |
|                    |   |               |           |            |

Partition information

| Partition | Type   | Size (GB) | FreeSpace (GB) | Used (GB) | (%) Free | (%) Used |
|-----------|--------|-----------|----------------|-----------|----------|----------|
| A:        | Floppy | 0         | 0              | 0         | 0        | 0        |
| C:        | 3      | 60        | 50             | 10        | 83       | 17       |
|           |        |           |                |           |          |          |

Page File Details : Managed by System.

Change Page File Location to D:\Pagefile.sys (Mem x 1.5) (Mem x 1.5)

Reboot Required

Change Page File Location to E:\Pagefile.sys (Mem x 1.5) (Mem x 1.5)

Reboot Required

Total Physical Memory : 1023 (MB)

WARNING! The "Change Page File" buttons above do not check disk space availability for you. They are brutal and force remote registry key changes on the remote pc. Please check there is enough disk space before moving the page file with the buttons above. Worst case is you could end up 'Blue Screening the PC' and i don't believe you would want that to have to deal with!



**SCCM2012DC**  
192.168.200.200

\\SCCM2012DC\Packages

List Folders on Share

General ExitCodes :

- 0 = Success
- 1 = Error
- 1603 = MSI error
- 1605 = MSI already installed
- 3010 = MSI reboot required
- 9009 = file not found

- Package1
- Package2
- Package3**
- Package4
- Package5

Selected folder = Package3

Drive letter to use for "Command to Execute" actions below. (Default = A)

Execute over network. Connect as "Local System". Null Session shares or open shares only! Uses third party executable REMCOM!

**Command to Execute >**  < **Copy Local & Execute**

Copy local and Execute. Connect as "YOU" and use any network share you have access too! Uses WMI and has manual checks!

**Command to Execute >**



**SCCM2012DC**  
192.168.200.200

[Get File Associations](#)

[Get Associated Program](#)

[Export to CSV](#)

```

Application.Manifest="C:\Windows\System32\rundll32.exe "C:\Windows\System32\dfshim.dll",ShOpenVerbApplication %1
Application.Reference="C:\Windows\System32\rundll32.exe "C:\Windows\System32\dfshim.dll",ShOpenVerbShortcut %1|%2
batfile="%1" %*
CABFolder=%SystemRoot%\Explorer.exe /idlist,%l,%L
CATFile=%SystemRoot%\system32\rundll32.exe cryptext.dll,CryptExtOpenCAT %1
CERFile=%SystemRoot%\system32\rundll32.exe cryptext.dll,CryptExtOpenCER %1
CertificateStoreFile=%SystemRoot%\system32\rundll32.exe cryptext.dll,CryptExtOpenSTR %1
certificate_wab_auto_file="%ProgramFiles%\Windows Mail\wab.exe" /certificate "%1"
chm.file="%SystemRoot%\hh.exe" %1
cmdfile="%1" %*
comfile="%1" %*
CompressedFolder=%SystemRoot%\Explorer.exe /idlist,%l,%L
contact_wab_auto_file="%ProgramFiles%\Windows Mail\wab.exe" /contact "%1"
CRLFile=%SystemRoot%\system32\rundll32.exe cryptext.dll,CryptExtOpenCRL %1
desktopthemepackfile=%SystemRoot%\system32\rundll32.exe %SystemRoot%\system32\themecpl.dll,OpenTheme.Action %1
Diagnostic.Cabinet=%SystemRoot%\system32\msdt.exe /cab "%1"
Diagnostic.Config=%SystemRoot%\system32\msdt.exe /path "%1"
Diagnostic.Document=%SystemRoot%\system32\msdt.exe /path "%1"
Diagnostic.Perfmon.Config=%SystemRoot%\system32\perfmon /sys /load "%1"
Diagnostic.Perfmon.Document=%SystemRoot%\system32\perfmon /sys /open "%1"
Diagnostic.Resmon.Config=%SystemRoot%\system32\perfmon /res /load "%1"
docxfile="%ProgramFiles%\Windows NT\Accessories\WORDPAD.EXE" "%1"
emffile="%systemroot%\system32\mspaint.exe" "%1"
evtfiler=%SystemRoot%\system32\eventvwr.exe /:"%1"
evbfile=%SystemRoot%\system32\eventvwr.exe /:"%1"
exefile="%1" %*
Explorer.AssocActionId.BumSelection=%SystemRoot%\explorer.exe
Explorer.AssocActionId.EraseDisc=%SystemRoot%\explorer.exe
Explorer.AssocActionId.ZipSelection=%SystemRoot%\explorer.exe
Explorer.AssocProtocol.search-ms=%SystemRoot%\Explorer.exe /separate,/idlist,%l,%L
Folder=%SystemRoot%\Explorer.exe
ftp="C:\Program Files\Internet Explorer\iexplore.exe" %1
giffiler="C:\Program Files\Internet Explorer\iexplore.exe" %1
GPMGMT.Mig Table="%SystemRoot%\System32\mteedit.exe" "%1"
group_wab_auto_file="%ProgramFiles%\Windows Mail\wab.exe" /Group "%1"

```



SCCM2012DC  
192.168.200.200

Local Groups

Members of Local Group

Local User list

- Administrators
- Users**
- Guests
- Print Operators
- Backup Operators
- Replicator
- Remote Desktop Users
- Network Configuration Operators
- Performance Monitor Users
- Performance Log Users
- Distributed COM Users
- IIS\_IUSRS
- Cryptographic Operators
- Event Log Readers
- Certificate Service DCOM Access
- RDS Remote Access Servers
- RDS Endpoint Servers
- RDS Management Servers
- Hyper-V Administrators
- Access Control Assistance Operators
- Remote Management Users
- Server Operators
- Account Operators

- INTERACTIVE
- Authenticated Users
- Domain Users

- 

Type here "Username" or "Groupname" or "Domain Group name" , e.g. >

< {TOP}

Select from "Local Groups" List above or Type "Username" or "Groupname" here , e.g. >

< {BOTTOM}

Add Local Group {TOP}

Add Local User {TOP}

Add Local User {TOP} into Local Group {BOTTOM}

Add Domain User or Group {TOP} into Local Group {BOTTOM}

Remove Local Group {BOTTOM}

Remove Local User {TOP}

Rem Local User {TOP} from Local Group {BOTTOM}

Rem Domain User or Group {TOP} from Local Group {BOTTOM}



SCCM2012DC  
192.168.200.200

Windows Updates

Other Updates

Displaying Windows Updates

Export to CSV

| HotFixID  | Installed On Date | Description | Caption   |
|-----------|-------------------|-------------|---|
| KB2919355 | March / 18 / 2014 | Update      | <a href="http://support.microsoft.com/?kbid=2919355">http://support.microsoft.com/?kbid=2919355</a> |
| KB2919442 | March / 18 / 2014 | Update      | <a href="http://support.microsoft.com/?kbid=2919442">http://support.microsoft.com/?kbid=2919442</a> |
| KB2937220 | March / 18 / 2014 | Update      | <a href="http://support.microsoft.com/?kbid=2937220">http://support.microsoft.com/?kbid=2937220</a> |
| KB2939471 | March / 18 / 2014 | Update      | <a href="http://support.microsoft.com/?kbid=2939471">http://support.microsoft.com/?kbid=2939471</a> |
| KB2938772 | March / 18 / 2014 | Update      | <a href="http://support.microsoft.com/?kbid=2938772">http://support.microsoft.com/?kbid=2938772</a> |
| KB2949621 | March / 18 / 2014 | Hotfix      | <a href="http://support.microsoft.com/?kbid=2949621">http://support.microsoft.com/?kbid=2949621</a> |
| KB2934520 | March / 4 / 2015  | Update      | <a href="http://support.microsoft.com/?kbid=2934520">http://support.microsoft.com/?kbid=2934520</a> |
|           |                   |             |   |



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**SCCM2012DC**  
192.168.200.200

List Programs & Features

Export to CSV

| SoftwareName  | SoftwareVersion | Install Date | KeyName                                |
|---|-----------------|--------------|--|
| Classic Shell   | 4.1.0           | 04/03/2015   | {840C85B7-D3D6-4143-9AF9-DAE80FD54CFC} |
| Google Update Helper  | 1.3.26.9        | 04/12/2015   | {60EC980A-BDA2-4CB6-A427-B07A5498B4CA} |
| Microsoft Visual C++ 2008 Redistributable -x64 9.0.30729.6161 | 9.0.30729.6161  | 04/03/2015   | {5FCE6D76-F5DC-37AB-B2B8-22AB8CEDB1D4} |
| Microsoft Visual C++ 2008 Redistributable -x86 9.0.30729.4148 | 9.0.30729.4148  | 04/03/2015   | {1F1C2DFC-2D24-3E06-BCB8-725134ADF989} |
| VMware Tools  | 9.9.2.2496486   | 16/04/2015   | {EC7A4BA8-3A3E-4BC2-910E-2B2B4CD6B4E7} |
|   |                 |              |  |

MSIEXEC.EXE /x {840C85B7-D3D6-4143-9AF9-DAE80FD54CFC} REBOOT=REALLYSUPPRESS /qn /!\*"v c:\windows

Uninstall software highlighted above using this button. (MSI only!)



SCCM2012DC  
192.168.200.200

Display Process list

| Process Name     | Process ID | Processor Percentage Used |
|------------------|------------|---------------------------|
| smss             | 220        |                           |
| spoolsv          | 1184       |                           |
| svchost          | 816        |                           |
| svchost#1        | 312        |                           |
| svchost#2        | 768        |                           |
| svchost#3        | 612        |                           |
| svchost#4        | 872        |                           |
| svchost#5        | 944        |                           |
| svchost#6        | 524        |                           |
| svchost#7        | 652        |                           |
| svchost#8        | 1108       |                           |
| System           | 4          |                           |
| taskhostex       | 1828       |                           |
| TiWorker         | 4388       |                           |
| TrustedInstaller | 4992       |                           |
| vds              | 1988       |                           |
| vmtoolsd         | 1516       |                           |
| vmtoolsd#1       | 2532       |                           |
| wininit          | 384        |                           |
| winlogon         | 412        |                           |
| WINS             | 1592       |                           |
| WmiApSrv         | 1852       |                           |
| WmiPrvSE         | 300        |                           |
| WmiPrvSE#1       | 3456       | 5                         |
| WmiPrvSE#2       | 4412       |                           |



SCCM2012DC  
192.168.200.200

Gather PXE Results

IPAddress 192.168.200.200

Subnet Mask 255.255.255.0

Nomad ProductVersion

PXE ProductVersion

Nomad Service

PXE Service

Nomad Folder Size 0

Open Nomad Folder

Open PXE Folder

Open Nomad log

Open PXE log

Open TftpRoot/Images



SCCM2012DC  
192.168.200.200

[Display MSI List](#)

[Export to CSV](#)

| MSI Application Name   | Version        | MSI filename                    | (dd/mm/yyyy) MSI First Install Date |
|--|----------------|---------------------------------|-------------------------------------|
| Classic Shell  | 4.1.0          | C:\Windows\Installer\56a6b.msi  | 04/03/2015 20:05:13                 |
| Google Update Helper   | 1.3.26.9       | C:\Windows\Installer\162a87.msi | 04/12/2015 16:14:39                 |
| Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.6161 | 9.0.30729.6161 | c:\Windows\Installer\115ad.msi  | 01/01/0001 00:00:00                 |
| Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.4148 | 9.0.30729.4148 | c:\Windows\Installer\115a9.msi  | 01/01/0001 00:00:00                 |
| VMware Tools   | 9.9.2.2496486  | C:\Windows\Installer\4362d.msi  | 16/04/2015 14:21:53                 |
|  |                |                                 |                                     |

Msixec /x c:\Windows\Installer\115ad.msi /L\*V C:\Windows\Installer\MSI\_Removal.log /qn REBOOT=REALLYSUPPRESS

Select any MSI from table above, then Uninstall using the command here ^ . Log file generated = C:\Windows\Installer\MSI\_Removal.log



**SCCM2012Client**  
192.168.200.202

[Get Cache Settings](#)

C:\Windows\ccmcache = 5120 MB

[Open SCCM Logs Folder](#)

[Open Cache Folder](#)

[Set Cache Size to >](#)  MB

[SCCM Provisioning Mode >](#) False.

[Display Client Information](#)

[Set Cache Directory to >](#) D:\SCCM\CCM\Cache



Execution History



Advertisements (Machine)



Advertisements (User)



Running Jobs



Task Sequences



SCCM Remote Commands

[List Execution History](#)

[Export to CSV](#)

| PkgID    | Program  | Date / Time Run     | State   | Exitcode | Failure Reason |
|----------|--|---------------------|---------|----------|----------------|
| PR10004C | MM-Remove_APPV5_Package_From_Cache-1-SOE-R1-IM | 07/05/2015 12:23:39 | Success | 0        |                |
|          |  |                     |         |          |                |



**SCCM2012Client**  
192.168.200.202

[Get Cache Settings](#)

C:\Windows\ccmcache = 5120 MB

[Open SCCM Logs Folder](#)

[Open Cache Folder](#)

[Set Cache Size to >](#)

500

MB

[SCCM Provisioning Mode >](#)

False.

[Display Client Information](#)

[Set Cache Directory to >](#)

D:\SCCM\CCM\Cache



Execution History



Advertisements (Machine)



Advertisements (User)



Running Jobs



Task Sequences



SCCM Remote Commands

[Machine Advertisements](#)

AdvID

PkgID

AdvertName

[ReRun machine advert](#)

| AdvID    | PkgID    | Name   | Size (KB) | SftVer | Program                                | Command                             |
|----------|----------|--|-----------|--------|--|-------------------------------------|
| PR120000 | PR100003 | Configuration Manager Client Upgrade Package | 1697      | 3      | Configuration Manager Client Upgrad... | ccmsetup.exe /AutoUpgrade /Upgra... |
|          |          |  |           |        |  |                                     |



**SCCM2012DC**  
192.168.200.200

[Get Cache Settings](#)

[Open SCCM Logs Folder](#)

[Open Cache Folder](#)

[Set Cache Size to >](#)

500

MB

[SCCM Provisioning Mode >](#)

[Display Client Information](#)

[Set Cache Directory to >](#)

D:\SCCM\CCM\Cache



Execution History



Advertisements (Machine)



**Advertisements (User)**



Running Jobs



Task Sequences



SCCM Remote Commands

[User Advertisements](#)

AdvID

PkgID

AdvertName

[ReRun user advert](#)

| AdvID | PkgID | Name | Size (KB) | Sft Ver | Program | User |
|-------|-------|------|-----------|---------|---------|------|
|       |       |      |           |         |         |      |



**SCCM2012Client**  
192.168.200.202

[Get Cache Settings](#)

C:\Windows\ccmcache = 5120 MB

[Open SCCM Logs Folder](#)

[Open Cache Folder](#)

[Set Cache Size to >](#)

MB

[SCCM Provisioning Mode >](#)

False.

[Display Client Information](#)

[Set Cache Directory to >](#)

D:\SCCM\CCM\Cache



Execution History



Advertisements (Machine)



Advertisements (User)



Running Jobs



Task Sequences



SCCM Remote Commands

See if any SCCM Jobs are running

| AdvID    | PkgID    | Name   | State           | Running State   |
|----------|----------|--|-----------------|-----------------|
| PR120000 | PR100003 | Configuration Manager Client Upgrade Program | WaitingDisabled | NotifyExecution |
|          |          |  |                 |                 |



**SCCM2012DC**  
192.168.200.200

[Get Cache Settings](#)

[Open SCCM Logs Folder](#)

[Open Cache Folder](#)

[Set Cache Size to >](#)

500

MB

[SCCM Provisioning Mode >](#)

[Display Client Information](#)

[Set Cache Directory to >](#)

D:\SCCM\CCM\Cache



Execution History



Advertisements (Machine)



Advertisements (User)



Running Jobs



Task Sequences



SCCM Remote Commands

[List Task Sequences](#)

| AdvTS | PkgID | Name | Live/Published |
|-------|-------|------|----------------|
|       |       |      |                |



**SCCM2012Client**  
192.168.200.202

[Get Cache Settings](#)

C:\Windows\ccmcache = 5120 MB

[Open SCCM Logs Folder](#)

[Open Cache Folder](#)

[Set Cache Size to >](#)  MB

[SCCM Provisioning Mode >](#)

False.

[Display Client Information](#)

[Set Cache Directory to >](#)

D:\SCCM\CCM\Cache



Execution History



Advertisements (Machine)



Advertisements (User)



Running Jobs



Task Sequences



SCCM Remote Commands

Hardware Inventory Cycle (01)

[< Trigger Action](#)

[Get Last Run Time](#)

Software Inventory Cycle (02)

[< Trigger Action](#)

Successful trigger of 'Software Inventory Cycle'

[Get Last Run Time](#)

Discovery Data Collection Cycle (Send DDR) (03)

[< Trigger Action](#)

[Get Last Run Time](#)

Machine Policy Retrieval & Evaluation Cycle (21)

[< Trigger Action](#)

Software Updates Deployment Evaluation Cycle (108)

[< Trigger Action](#)

Software Updates Scan Cycle (113)

[< Trigger Action](#)

File Collection Cycle (10)

[< Trigger Action](#)

Windows Installer Source List Update Cycle (32)

[< Trigger Action](#)

Software Metering Usage Report Cycle (31)

[< Trigger Action](#)

Branch Distribution Point Maintenance Task (61)

[< Trigger Action](#)

Repair SCCM Client

[< Trigger Action](#)

Certificate Maintenance Task (51)

[< Trigger Action](#)

REPAIR WMI

[< Trigger Action](#)

User Policy Agent Request Assignment (26)

[< Trigger Action](#)

Application manager policy action (121)

[< Trigger Action](#)

Hard Reset Policy

[< Trigger Action](#)

[Clear Actions](#)



SCCM2012DC  
192.168.200.200

List Services

Export to CSV

| Service Name         | ServiceDescription                      | State   | StartMode |
|----------------------|---|---------|-----------|
| ADWS                 | Active Directory Web Services           | Running | Auto      |
| AeLookupSvc          | Application Experience                  | Stopped | Manual    |
| ALG                  | Application Layer Gateway Service       | Stopped | Manual    |
| AppIDSvc             | Application Identity                    | Stopped | Manual    |
| Appinfo              | Application Information                 | Stopped | Manual    |
| AppMgmt              | Application Management                  | Stopped | Manual    |
| AppReadiness         | App Readiness                           | Stopped | Manual    |
| AppXSvc              | AppX Deployment Service (AppXSVC)       | Stopped | Manual    |
| AudioEndpointBuilder | Windows Audio Endpoint Builder          | Stopped | Manual    |
| Audiosrv             | Windows Audio                           | Stopped | Manual    |
| BFE                  | Base Filtering Engine                   | Running | Auto      |
| BITS                 | Background Intelligent Transfer Service | Stopped | Manual    |
| BrokerInfrastructure | Background Tasks Infrastructure Service | Running | Auto      |
| Browser              | Computer Browser                        | Stopped | Disabled  |
| CertPropSvc          | Certificate Propagation                 | Stopped | Manual    |

Select a "Service Name" from the above list before using the buttons below!

ADWS

Start Service

Stop Service

Set to "Automatic"

Set to "Manual"

Use With Caution >

Set to "Disabled"

Use With Caution >

Delete Service



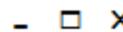
SCCM2012DC  
192.168.200.200

Display Full Process List

End selected process

Export to CSV

| Process Name                     | Process ID | WhoRun                       | Exepath   |
|----------------------------------|------------|------------------------------|---|
| ClassicStartMenu.exe             | 1400       | SCCM\Administrator           | C:\Program Files\Classic Shell\ClassicStartMenu.exe                   |
| csrss.exe                        | 308        | NT AUTHORITY\SYSTEM          |   |
| csrss.exe                        | 376        | NT AUTHORITY\SYSTEM          |   |
| dfsrs.exe                        | 1252       | NT AUTHORITY\SYSTEM          | C:\Windows\system32\DFSRS.exe   |
| dfssvc.exe                       | 1636       | NT AUTHORITY\SYSTEM          | C:\Windows\system32\dfssvc.exe  |
| dllhost.exe                      | 1848       | NT AUTHORITY\SYSTEM          | C:\Windows\system32\dllhost.exe                                       |
| dns.exe                          | 1288       | NT AUTHORITY\SYSTEM          | C:\Windows\system32\dns.exe   |
| dwm.exe                          | 748        | Window Manager\DWM-1         | C:\Windows\system32\dwm.exe   |
| explorer.exe                     | 2312       | SCCM\Administrator           | C:\Windows\Explorer.EXE   |
| ismserv.exe                      | 1312       | NT AUTHORITY\SYSTEM          | C:\Windows\System32\ismserv.exe                                       |
| lsass.exe                        | 484        | NT AUTHORITY\SYSTEM          | C:\Windows\system32\lsass.exe   |
| MDM.EXE                          | 1332       | NT AUTHORITY\SYSTEM          | C:\Program Files (x86)\Common Files\Microsoft Shared\VS7DEBUG\MDM.EXE |
| Microsoft.ActiveDirectory.Web... | 1216       | NT AUTHORITY\SYSTEM          | C:\Windows\ADWS\Microsoft.ActiveDirectory.WebServices.exe             |
| msdtc.exe                        | 2244       | NT AUTHORITY\NETWORK SERVICE | C:\Windows\System32\msdtc.exe   |
| mspaint.exe                      | 3728       | SCCM\Administrator           | C:\Windows\system32\mspaint.exe                                       |
| services.exe                     | 476        | NT AUTHORITY\SYSTEM          |   |
| smss.exe                         | 220        | NT AUTHORITY\SYSTEM          |   |
| spoolsv.exe                      | 1184       | NT AUTHORITY\SYSTEM          | C:\Windows\System32\spoolsv.exe                                       |
| svchost.exe                      | 612        | NT AUTHORITY\SYSTEM          | C:\Windows\system32\svchost.exe                                       |
| svchost.exe                      | 652        | NT AUTHORITY\NETWORK SERVICE | C:\Windows\system32\svchost.exe                                       |
| svchost.exe                      | 768        | NT AUTHORITY\LOCAL SERVICE   | C:\Windows\System32\svchost.exe                                       |
| svchost.exe                      | 816        | NT AUTHORITY\SYSTEM          | C:\Windows\system32\svchost.exe                                       |
| svchost.exe                      | 872        | NT AUTHORITY\LOCAL SERVICE   | C:\Windows\system32\svchost.exe                                       |
| svchost.exe                      | 944        | NT AUTHORITY\NETWORK SERVICE | C:\Windows\system32\svchost.exe                                       |
| svchost.exe                      | 312        | NT AUTHORITY\LOCAL SERVICE   | C:\Windows\system32\svchost.exe                                       |



SCCM2012DC  
192.168.200.200

List selected users settings

Keyboard Layout Code > 00000409

Export to CSV

Default Printer = .....

TNS\_ADMIN =

| PC Name | Username | Printer Connection Found |
|---------|----------|--------------------------|
|         |          |                          |

| Username           | DriveLetter | UNC Network Path |
|--------------------|-------------|------------------|
| sccm\administrator | S           | \\sccmxc\c\$     |
|                    |             |                  |

| Username           | Connection Name    | Connection Driver Type           |
|--------------------|--------------------|----------------------------------|
| sccm\administrator | dBASE Files        | C:\Windows\system32\odbcjt32.dll |
| sccm\administrator | Excel Files        | C:\Windows\system32\odbcjt32.dll |
| sccm\administrator | MS Access Database | C:\Windows\system32\odbcjt32.dll |
| sccm\administrator | ODBC Data Sources  |                                  |
|                    |                    |                                  |



SCCM2012DC  
192.168.200.200

1

Install VNC Client to C:\RemoteAssistance

- 2 Get the user to run > C:\RemoteAssistance\RemoteAssistance.exe A VNC Server "eye" symbol will appear in the users task tray [down by the clock]

NOTE: This is an encrypted connection.

3

Connect securely to client machine using the password : RDT123

Get the user to accept your connection.. "they will get a 60 second pop up windows appear".

(You will need to try again if the user doesn't "Accept Connection" within 60 seconds!

If the connection fails with "SecureVNCPlugin authentication failed (no plugin interface available)" then please try running RDT.EXE as Administrator.

4

Close VNC down and Delete it from users PC

Either the user can close the client (right click the eye and select "Close VNC Connections") or you can remotely.

If left the client will close when the user logs off. (It runs encrypted in the user context)

**Example tab generated by pressing the Get APPV button on the HOME tab:**

## App-V Version : 4.6.3.24870 on : SCCMXP

Remote CMD (As you)✕

Cache Details Packages Shortcuts Appv 4.6 Commands

|                                 |  |
|---------------------------------|--|
| Total Size of APPV Cache =      | 12454  |
| File Size of APPV Cache =       | 9  |
| Percentage free of APPV Cache = | 100% Free.   |
| Amount of APPV Cache used =     | <div style="background-color: #ccc; width: 100%; height: 20px; border: 1px solid #ccc;"></div> |
| APPV Cache Location >           | C:\Documents and Settings\All Users\Documents\SoftGrid Client\sftfs.fsd                        |
| APPV Min Free Disk Space >      | 0 0  |

# App-V Version : 4.6.3.24870 on : SCCMXP



Remote CMD (As you)

Cache Details Packages Shortcuts Appv 4.6 Commands

| Name                             | Version | Package GUID              | InUse | Locked | Size    | SftPath   |
|----------------------------------|---------|---------------------------|-------|--------|---------|---|
| {CF6ACE9E-7BE1-4B14-BAB0-03B...} | 1       | CF6ACE9E-7BE1-4B14-BAB... | False | False  | 8814592 | file:///C:/Documents and Settings/Administrator.SCCM/Desktop/Package... |



# App-V Version : 4.6.3.24870 on : SCCMXP



Remote CMD (As you)

Cache Details Packages Shortcuts Appv 4.6 Commands

| Shortcut ▲                 | Version     | LastLaunchOnSystem  | PackageGUID     | Loading | OriginalOsdPath   |
|----------------------------|-------------|---------------------|-----------------|---------|---|
| Start Listening VNC Viewer | 5.1.0.15125 | 01/01/1601 00:00:00 | CF6ACE9E-7BE... | False   | C:\Documents and Settings\All Users\Documents\MSIUtility\{CF6ACE... |
| VNC Address Book           | 5.1.0.15125 | 01/01/1601 00:00:00 | CF6ACE9E-7BE... | False   | C:\Documents and Settings\All Users\Documents\MSIUtility\{CF6ACE... |
| VNC Viewer                 | 5.1.0.15125 | 01/01/1601 00:00:00 | CF6ACE9E-7BE... | False   | C:\Documents and Settings\All Users\Documents\MSIUtility\{CF6ACE... |



# App-V Version : 4.6.3.24870 on : SCCMXP



Remote CMD (As you)

Cache Details Packages Shortcuts Appv 4.6 Commands

## SFTMIME command examples:

```
Add Publishing Server      = SFTMIME ADD SERVER:"Production Environemt App-V" /HOST ***HOSTNAMEHERE*** /TYPE RTSP /PORT 554 /REFRESH ON
Delete Publishing Server   = SFTMIME DELETE SERVER:"Production Environemt App-V"
Start Refresh of Server    = SFTMIME REFRESH SERVER:"Production Environemt App-V"

Load Package               = SFTMIME LOAD PACKAGE:{4DE133E9-B54D-468F-9E7D-0B51A26CB538}
Delete Package             = SFTMIME DELETE PACKAGE:{4DE133E9-B54D-468F-9E7D-0B51A26CB538}

Remove Complete App       = SFTMIME REMOVE APP:"Open Options User Application 7.2.0.0" /COMPLETE

Add FileType               = SFTMIME ADD TYPE:DOCX /APP "Microsoft Word 14.3.2.0" /ICON icon-pathname /CONTENT-TYPE content-type /GLOBAL /PERCEIVED-TYPE perceived-type
                             /PROGID progid /CONFIRMOPEN NO /SHOWEXT YES /NEWMENU YES
Delete FileType            = SFTMIME DELETE TYPE:DOCX /GLOBAL
```

## Standard command examples:

```
Remove Directory          = RD /S /Q "C:\Program Files\RDT\Folder"
Remove File                = Del /F /Q "C:\Program Files\RDT\RDT\RDT.EXE"
```

**Example tab generated by pressing the Get APPV button on the HOME tab:**

App-V Version : 5.1.86.0 on : SCCM2012DC



Select the command you wish to copy and paste into the Powershell Console Window from the dropdown list below

Get-AppvClientPackage -All



Connect to a Powershell Console Window on the remote machine

APPV 5 Commands

**Example generated when Start-Up Items button is pressed:**

Startup Items on : SCCM2012DC ✕

Login Items Run Shell Plug-ins Internet Plug-ins Network Plug-ins Local Print Server

|   |   |  |
|---|---|--|
| SOFTWARE\Microsoft\Windows\CurrentVersion\Run             | ▲ | Command Run at Login   |
| Classic Start Menu  |   | "C:\Program Files\Classic Shell\ClassicStartMenu.exe" -autorun |
| VMware User Process                                       |   | "C:\Program Files\VMware\VMware Tools\vmtoolsd.exe" -n vmusr   |
|   |   |  |
| SOFTWARE\Wow6432Node\Microsoft\Windows\CurrentVersion\Run | ▲ | Command Run at Login   |
|   |   |  |
| USER > SOFTWARE\Microsoft\Windows\CurrentVersion\Run      | ▲ | Command Run at Login   |
|   |   |  |

# Startup Items on : SCCM2012DC



Login Items Run Shell Plug-ins Internet Plug-ins Network Plug-ins Local Print Server

| DRIVE            | Shell Plug-in                             |
|------------------|---|
|                  |   |
| DIRECTORY        | Shell Plug-in                             |
|                  |   |
| FOLDER           | Shell Plug-in                             |
| PintoStartScreen | C:\Windows\system32\shell32.dll           |
| PintoStartScreen | C:\Windows\system32\shell32.dll           |
| StartMenuExt     | C:\Windows\system32\StartMenuHelper64.dll |
| StartMenuExt     | C:\Windows\SysWow64\StartMenuHelper32.dll |
| COPYHOOK         | Shell Plug-in                             |
|                  |   |

# Startup Items on : SCCM2012DC

Login Items Run Shell Plug-ins Internet Plug-ins Network Plug-ins Local Print Server

|  |   |                                |
|--|---|--------------------------------|
| System\CurrentControlSet\Services\WinSock2\Parameters\Protocol_Catalog9\Catalog_Entries    | ▲ | Plug-in                        |
| vSockets DGRAM   |   | %windir%\system32\wsocklib.dll |
| vSockets STREAM  |   | %windir%\system32\wsocklib.dll |
|  |   |                                |
| System\CurrentControlSet\Services\WinSock2\Parameters\Protocol_Catalog9\Catalog_Entries64  | ▲ | Plug-in                        |
| vSockets DGRAM   |   | %windir%\system32\wsocklib.dll |
| vSockets STREAM  |   | %windir%\system32\wsocklib.dll |
|  |   |                                |
| System\CurrentControlSet\Services\WinSock2\Parameters\NameSpace_Catalog5\Catalog_Entries   | ▲ | Plug-in                        |
|  |   |                                |
|  |   |                                |
| System\CurrentControlSet\Services\WinSock2\Parameters\NameSpace_Catalog5\Catalog_Entries64 | ▲ | Plug-in                        |
|  |   |                                |

# Startup Items on : SCCM2012DC



Login Items Run Shell Plug-ins Internet Plug-ins Network Plug-ins Local Print Server

| SYSTEM\CurentControlSet\Control\Print\Monitors | Driver      |
|--|-------------|
| ThinPrint Print Port Monitor for VMWare        | TPVMMon.dll |

**Example tab generated by pressing the “RDT Registry Editor” button on the HOME:**

The screenshot shows the SCCM2012DC registry editor interface. At the top left, the host name 'SCCM2012DC' is displayed. To its right, a 'Select >' dropdown menu is set to 'CurrentUser', followed by '= administrator'. On the far right, there are 'Refresh (F5)' and 'Clear All' buttons. The left pane shows a tree view of registry paths, with 'Volatile Environment' selected and expanded to show a sub-item '1'. The right pane contains a table of registry values:

| Name                      | Type   | Data                                   |
|---------------------------|--------|--|
| (Default)                 | REG_SZ |  |
| APPDATA                   | REG_SZ | C:\Users\Administrator\AppData\Roaming |
| HOMEDRIVE                 | REG_SZ | C:                                     |
| HOMEPATH                  | REG_SZ | \Users\Administrator                   |
| LOCALAPPDATA              | REG_SZ | C:\Users\Administrator\AppData\Local   |
| LOGONSERVER               | REG_SZ | \\SCCM2012DC                           |
| USERDNSDOMAIN             | REG_SZ | SCCM.LOCAL                             |
| USERDOMAIN                | REG_SZ | SCCM                                   |
| USERDOMAIN_ROAMINGPROFILE | REG_SZ | SCCM                                   |
| USERNAME                  | REG_SZ | administrator                          |
| USERPROFILE               | REG_SZ | C:\Users\Administrator                 |

At the bottom left, a status bar displays 'Volatile Environment'.

SCCM2012DC

Select >

LocalMachine

Refresh (F5)

Clear All

- CurrentVersion
  - Account Picture
  - App Management
  - AppHost
  - Applets
  - AppModel
  - Appx
  - Audio
  - Authentication
  - AutoRotation
  - BITS
  - Component Based Servicing
  - ConnectedSearch
  - Control Panel
  - Controls Folder
  - Date Time
  - DeviceAccess
  - EventCollector
  - EventForwarding
  - Explorer
  - Ext
  - HelpAndSupport
  - Hints
  - HomeGroup
  - IME
  - ImmersiveShell
  - Installer
  - Internet Settings
  - Lock Screen
  - Management Infrastructure
  - MMDevices

| Name                     | Type          | Data                                |
|--------------------------|---------------|-------------------------------------|
| (Default)                | REG_SZ        |                                     |
| CommonFilesDir           | REG_SZ        | C:\Program Files (x86)\Common Files |
| CommonFilesDir (x86)     | REG_SZ        | C:\Program Files (x86)\Common Files |
| CommonW6432Dir           | REG_SZ        | C:\Program Files\Common Files       |
| DevicePath               | REG_EXPAND_SZ | %systemroot%\inf                    |
| MediaPathUnexpanded      | REG_EXPAND_SZ | %systemroot%\media                  |
| ProgramFilesDir          | REG_SZ        | C:\Program Files (x86)              |
| ProgramFilesDir (x86)    | REG_SZ        | C:\Program Files (x86)              |
| ProgramFilesPath         | REG_EXPAND_SZ | %programfiles%                      |
| ProgramW6432Dir          | REG_SZ        | C:\Program Files                    |
| SM_ConfigureProgramsName | REG_SZ        | Set Program Access and Defaults     |
| SM_GamesName             | REG_SZ        | Games                               |

SOFTWAREWow6432Node\Microsoft\Windows\CurrentVersion

## **Revision Changes:**

---

Version 4.003 = 1) Fully functional 30-day trial offered.

Version 4.002 = 1) GUI changed to Metro Interface.

Version 4.001 = 1) Added AD user buttons on Home page for Email Address / Phone numbers / mobile Number.

Version 4.000 = 1) Public Release Version supporting any PC with Dot-Net 4 installed.

Version 1.090 = 1) Encrypted serial number from prying eyes.

Version 1.089 = 1) Information updated on the Install / Remove packages tab.

Version 1.088 = 1) Removed REMCOM plain text password security issue. REMCOM Connections use NTLM security authentication now.

Version 1.087 = 1) Ordered buttons alphabetically on HOME.

Version 1.086 = 1) Added Hard Reset Policy SCCM client tools button.

Version 1.085 = 1) Added SCCM client tools buttons code (26) and (121).

Version 1.084 = 1) Changed SCCM user adverts list routine to use AD based SID detection rather than local PC (Explorer.exe).

Version 1.083 = 1) Cosmetic changes to fix full screen fitting.

Version 1.082 = 1) Added logged on user credential tick box and corrected checking for blank entries.

Version 1.081 = 1) Added RDT Registry Editor full key and value creation right click options.

Version 1.080 = 1) Added PayPal button on HOME. 2) Replaced PSEXEC with PAEXEC (commercially free redistributable).

Version 1.079 = 1) Install / Remove packages tab updated.

Version 1.078 = 1) Updated RDT Registry viewer to Editor.

Version 1.077 = 1) Added Start-up Item button and coded.

Version 1.076 = 1) Added RDT Registry Viewer.

Version 1.0.75 = 1) Added PayPal button on HOME. 2) Replaced PSEXEC with PAEXEC (commercially free redistributable).

Version 1.0.74 = 1) Added Helpdesk reference section on HOME.

Version 1.0.73 = 1) Minor cosmetic GUI re-arrangements and renaming / tidying up done.

Version 1.0.72 = 1) Fixed spurious connections issues on certain buttons if not connected to a PC. Cut initial connection test to max 5 seconds length.

Version 1.0.71 = 1) Non-Commercial Icons replace all previous part commercial and fully commercial Icons in the program.

Version 1.0.70 = 1) New GUI and layout applied for production and buttons added / moved etc.

Version 1.0.69 = 1) Changed connection check to TCP on port 3389 (RDP) and removed ping check.

Version 1.0.68 = 1) Added detection for Reader DC.

Version 1.0.67 = 1) Added PowerShell button (with included remote WINRM start) to the APPV5 form for proper Administration via PowerShell.

Version 1.0.66 = 1) Added Appv-5 detection and new APPV4 or APPV5 forms as seen screens above.

Version 1.0.65 = 1) Removed previous "." addition to the IP address to make the tool work on Windows 8.1 and Server 2012.

Version 1.0.64 = 1) Reboot button added (with check). 2) 1E Nomad and PXE tab added.

Version 1.0.63 = 1) Fixed Java detection on PC-info tab for new java versions > 1.7.0.55 and 1.8 or above. 2) Added TNS\_ADMIN detection to user tab.

Version 1.0.62 = 1) Fixed user detection on first connect button.

Version 1.061 = 1) Added User rerun Advert button.

Version 1.060 = 1) Added Machine rerun Advert button.

Version 1.059 = 1) Fixed Detica Agent detection on PC-Info tab.

Version 1.058 = 1) Added Lumensions server line detection to the PC-Info tab.

Version 1.057 = 1) Fixed x86 and x64 APPV Cache details tab. APPV Cache can now be measured properly.

Version 1.056 = 1) Added WMIFIX SCCM command.

Version 1.055 = 1) Fixed SCCM buttons remote commands.

Version 1.054 = 1) Fixed Install and Remove software buttons for Helpdesk.

Version 1.051-53 = 1) Fix the WMI cannot connect to PC that sometimes is seen. 2) Changed to Installer folder for logs.

Version 1.050 = 1) Added Office 2013 detection.

Version 1.047-49 = 1) Adobe Reader Detection on PC-INFO tab fixed. 2) Added APPV cache details tab (works for x86 only).

Version 1.046 = 1) Changed Start-up page to detect previously connected PC's at launch. 2) Added permanent comments field for selected PC.

Version 1.045 = 1) Added Adobe reader detection for version 11.

Version 1.044 = 1) Added VNC tab with remote VNC setup for remote control of user's PC.

Version 1.043 = 1) Few minor cosmetic appearance changes.

Version 1.042 = 1) Fixed Avecto version detection on PC info tab. 2) Added Running Jobs detection on SCCM tab.

Version 1.041 = 1) Added SCCM Provisioning check on connect. (Checks to see if SCCM jobs are halted or not) FALSE (Green) is good, TRUE (Red) is BAD.

Version 1.040 = 1) Added Processor Usage tab.

Version 1.039 = 1) Fixed initial connection problems. 2) Moved PC info to its own tab. 3) Added User tab (Printers and Network drives). 4) Added x64 detection for certain software.

Version 1.036 = 1) Fixed / enhanced "Windows Update Detection" and "Other Updates detection" on x64 PC's on the Installed patches tab.

Version 1.035 = 1) Added detection of Adobe Reader 11.0.00

Version 1.034 = 1) Corrected Adobe Reader blank string detection.

Version 1.033 = 1) Updated Groups tab. 2) Updated HOME to include Avecto version. 3) Added check to Uninstall (on installed software tab).

Version 1.032 = 1) Corrected "Installed Software" Uninstall button REBOOT=REALLYSUPPRESS tag added.

Version 1.031 = 1) Improved APPV tab layout and functionality. 2) Added help button.

Version 1.030 = 1) Improved the File Association detection tab.

Version 1.029 = 1) Added detection for Adobe Reader 9.5.1

Version 1.028 = 1) Added Install and Uninstall command line text entry boxes so any file can be run.

Version 1.025 – 1.027 = Minor application fixes and tweaks that were asked for by people.

Version 1.024 = 1) Re-worked so application will fit to minimum laptop 1200x600 size screen.

Version 1.023 = 1) Fixed Date ordering on Installed software and SCCM Execution history tabs.

Version 1.022 = 1) Added Lumensions detection.

Version 1.021 = 1) Fixed MSI list problem. 2) Fixed “select cell” issue.

Version 1.020 = 1) Updated SCCM tab (New features). 2) Corrected MIR agent versions detection issue.

Version 1.019 = 1) Changed Install Packages on Install Page to be Universal. (I.E. enter the package directory to install from...)

Version 1.018 = 1) Fixed Group-Member detection on x64. 2) Fixed Remote Command on x64. 3) Added “Who Run” to Task Manager (as seen above).

Version 1.017 = 1) Added Appsense agent detection. 2) Made tool universal.

Version 1.016 = 1) Added to MSI tab, the Installed date/time now shown for MSI’s in the MSI Database.

Version 1.015 = 1) Fixed 32bit installed software detection as well as x64 software detection on x64 machine.

Version 1.014 = 1) Added Windows 7 x64 support. 2) Re-ordered Tabs. 3) Added colour to help button usage. 4) Updated Help File.

Version 1.013 = 1) Added Detica agent detection

Version 1.012 = 1) Fixed group membership issue.

Version 1.011 = 1) Added Disk tab.

Version 1.001 – 1.010 = 1) Primary design of tool.

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